



Heirborn Kennels

Heirborn Kennel
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Thank you for your inquiry regarding our litter of Flat-Coated Retrievers at Heirborn Kennel. Enclosed you will find our contract. If you have any questions, please don't hesitate to e-mail or call. If you would like to reserve a puppy, please sign and return a contract copy to us along with a \$500.00 deposit and print a copy of this contract for your files. If, for some unforeseen reason, we are then unable to provide you with a puppy, your deposit will be refunded in full. Please understand that we do not hold puppies based solely on telephone conversations, or e-mail correspondence; your deposit allows us to accurately match the number of homes we have to the available puppies. When we speak with you, several puppies may be available. However, by the time we receive your deposit all of the puppies could be sold. We send out large numbers of packets and cannot determine which people will want to purchase from us once they have seen our contracts and which ones will not. Deposits received after all puppies have been spoken for will promptly be returned. One thing we cannot accurately predict in advance is the quality of the litter, which can affect the percentage of puppies going to companion or breeding homes. Please understand that each litter represents years of our time and effort in our breeding program. We are hobby breeders and work day jobs to make our living. Dog breeding is a pursuit of the best genetics in a given dog and it is our hope that we leave a legacy of fine working retrievers with excellent temperament, health, working ability, looks and ability to produce those traits. Because of this, our breeding stock comes first and foremost. This can mean you may be bumped out of a spot for a puppy. If this happens (which is rare) we will refund your deposit or put you on top of the list for the next litter. It's up to you.

We would like to know as much as possible about you and your family, so that we can choose the best puppy for your situation. Therefore before the puppies are evaluated, you will be receiving a questionnaire to fill out and return to us or a personal telephone interview. Please do these in a timely manner as the questionnaires help us make final decisions on puppy placements. We do the selections and we have never had a dissatisfied owner. However if the puppy is in any way unsuitable please return it to us. We have no desire to place a puppy that is not suitable for the situation. This benefits neither you nor us and most importantly the well-being of the puppy.

We are dedicated to breeding only the very best Flat Coated Retrievers. As with any relationship you will only get out of it what you put into it. Training classes, time and effort are the best insurance that your dog will be a controllable pleasant companion. Flat Coated retrievers need to be part of your family. They are a joy to live with if properly trained and socialized. On the other hand they can be a nightmare if they are neglected.

Once you purchase a dog from Heirborn Kennel we have a relationship that lasts the life of your dog. We are here to help you. Please call us with questions at any time. Please understand we do not breed dogs for profit. All breedings are based on what benefits the breed and to breed the best Flat Coated Retriever possible.

We no longer ship puppies. We much prefer that you make arrangements to pick up the puppy directly from us if you live less than a day's drive away. If you choose to pick up the puppy yourself at Heirborn, local accommodations can be found by searching the web in the St Cloud MN area. We have routinely met new owner's midway to our house. Some of our new puppy owners will fly in to the Minneapolis/St Paul airport, rent a vehicle and take the puppy on the return flight home. If you decide to fly home with the puppy, the airlines require a Health Certificate (\$45-75) and a suitably sized crate and bedding. We have had some fly in, rent a vehicle and drive home.

Thank you for inquiring about our dogs. Please call us if you have any questions.

Best Regards,

Paul, Michele and Christian Jonas and Alice Richter

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